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Visit the CAPPA web site at www.cappaedu.com for more information about the association and our member organizations.

CAPPA Newsletter

Central Association of Physical Plant Administrators

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Issue 149

From the President: What If?

Shelton Riley, Texas Christian University

An old man had a habit of early morning walks on the beach. One day after a storm, he saw a human figure in the distance moving like a dancer. As he came closer he saw that it was a young woman, and she was not dancing but was reaching down to the sand, picking up starfish and very gently throwing them into the ocean.

"Young lady," he asked, "Why are you throwing starfish into the ocean?"

"The sun is up and the tide is going out, and if I do not throw them in they will die."

"But young lady, do you not realize that there are miles and miles of beach and starfish all along it? You cannot possibly make a difference."

The young woman listened politely, paused, and then bent down, picked up another starfish and threw it into the sea

past the breaking waves, saying, "It made a difference for that one."

What if?

When it comes to making a difference in the world in which we sometimes struggle, these two words suggest that we study our options rather than making snap decisions. How many things could we change if we took the time to ascertain *what if* suggests?

We live during a time when our days are filled to the brim with lists of items to be checked off once completed, before moving on to the next one. Don't misunderstand me . . . being organized is important in this fast-paced society, and we all feel somewhat successful marking off a task as completed. *What if* that's all we're doing . . . completing the task, marking it done, and moving on to the next issue? Did we miss an opportunity, ignore someone in the



process? Or did we truly make a difference?

To the old man in the parable, the young lady was wasting her time because the task at hand was much too great. She realized that there were large numbers of starfish and that she might never complete the task, but she was determined to do what she could! The difference was the old man saw her as trying to help when she was *serv-ing*. There is a difference. Helping creates a debt. However, with serving there is no debt!

Lately I've heard many people comparing our current life styles with those of years ago. I bet

Continued, page 2

What If?, *continued*

you, too, have heard someone say “back when I was a kid we would walk out of the house early in the morning and finally return when mom turned on the porch light.” While this scenario is probably exaggerated just a little, times were different. We knew our neighbors--not just their names but where they worked, what they did for a living and what was for dinner. Can the same be said today? In most cases, sadly not!

What if we got off the couch, walked across the street, and got to know our neighbors once again? *What if* we developed those lifelong relationships as in days gone? Do you think our neighborhoods might be different? What about our cities? How about our nation?

What if we did the same at our universities? What if we got to know the faculty, staff--even some of the students? If we are willing to serve those with whom we share this fragile life, we can make a difference.

It has been my pleasure to serve as CAPP A’s President this past year. I continue to be amazed at the folks that make up this outstanding organization, from those serving on the Executive Committee to Business Partners and other committee members.

Our goal has been to make certain that we provide the best possible value for our membership.

This past year we have been working with International APPA on a new integrated membership and institutional membership which we now have in place for the CAPP A membership. Integrated membership combines APPA and CAPP A memberships, while Institutional membership makes all members of our school or university members of CAPP A and International APPA.

Two ad hoc committees, both led by CAPP A Past President Bob Eckels, have also been working on a new event-planning contract along with a plan to better serve the membership by directing the annual conference throughout the region. Both will be presented to the membership this fall along with some bylaw changes for approval.

Mexico is now a part of International APPA, with CAPP A receiving 19 states in Mexico. Lalo Gomez, CAPP A Emeritus Member, was a key leader in this effort while serving as CAPP A’s liaison to the APPA Professional Development Committee.

Several CAPP A members received awards at this year’s annual APPA Conference in Minneapolis, Minnesota. Texas Tech University received the APPA Award for Excellence. The Award for Excellence is APPA’s highest institutional honor, providing educational institutions the opportunity for national and international recognition for their outstanding achievements in facilities management.

Mike Johnson received APPA’s Meritorious Service Award – APPA’s highest individual service award.

Glen Haubold and Chris Snow both received the APPA 2013 Pacesetter Award. Sue-Anna Miller was awarded APPA’s Unsung Hero Award, given to worthy individuals who work tirelessly for their region, chapter, and/or the profession. Congratulations to all!

These are a few of my heroes. They all contemplated *what if*, then picked up a starfish and gently returned it to the ocean.





From the First Vice President: *It's Island Time at CAPP A 2013!*

David Handwork, Arkansas State University

It's Island Time at Galveston Island! The 2013 CAPP A Annual Conference and Business Exposition has been in planning for more than two years, and it's ready for all CAPP A membership to participate.

At the time of this report, over 300 people have registered for the event, of which 176 are higher education or emeritus status, and 24 are spouses and guests. As your host, the Arkansas State University team is ready to welcome you as CAPP A celebrates the 60th annual meeting.

CAPP A 2013 will officially open Sunday evening, September 29, with ribbon cutting to the business exposition, providing an engagement venue between 65+ business partner firms and higher education attendees. This may be the official start, but more than 20 higher education attendees will begin the Supervisor's Toolkit on the prior Thursday, and

nearly 50 will enjoy either the golf tournament or the Galveston optional tours earlier on Sunday. Monday morning will kick off with an address from APP A President Glen Smith and APP A Executive Vice President Lander Medlin. Between Monday and Tuesday, attendees may attend high quality educational sessions. Each day the exposition will be open between 11:00 AM and 2:00 PM for continued networking with our valued business partners. Monday will conclude with dinner and tour at the impressive Moody Aquarium, and Tuesday will conclude with the annual awards banquet.

The CAPP A Executive Committee has been committed to reinvesting in the CAPP A membership. One reinvestment is incentivizing first time attendees to expand and enhance CAPP A with new and emerging professionals. This year, the first 20 registered first time attendees receive an iPad Mini. Possibly in part, this program has contributed to more than 35 first

time attendees. It's my hope they all feel a rich welcome by the CAPP A family.

As your incoming CAPP A president, I'm excited to be your host, and I hope to get an opportunity to meet and engage with you in Galveston. If you have not registered, it is not too late. Go to the [CAPP A website](#) for details.

If you are not able to attend CAPP A, I encourage you to contact me any time during this next year and any time while I'm privileged to serve on the CAPP A Executive Committee. Our industry is in the midst of exciting changes with many challenges. I welcome your input and ideas as all of us work together to strengthen and improve facilities management operations in education institutions. I can be contacted via email at dhandwork@astate.edu.

See you in Galveston! It's Island Time!



"The CAPP A Executive Committee has been committed to reinvesting in the CAPP A membership. One reinvestment is incentivizing first time attendees to expand and enhance CAPP A with new and emerging professionals."

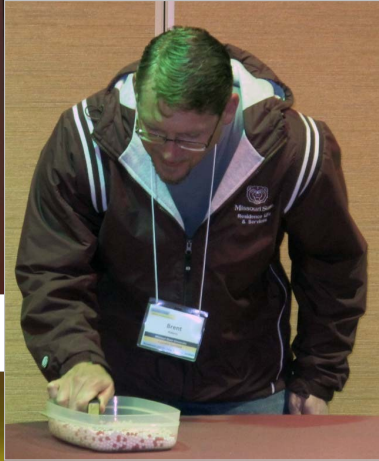


From the Second Vice President: Supervisors Toolkit Photo Gallery

Glen Haubold, New Mexico State University

Former CAPPA Newsletter Editor Vickie Younger came out of retirement to help Glen present the Supervisors Toolkit to 42 attendees at Missouri State University in June. Glen provided these photos.







From the Immediate Past President: Changes that Impact Annual Conferences and 3rd Vice President Opportunities

Bob Eckels, Missouri State University

“Selection of a 3rd Vice President will not be dependent on whether the nominee can host a conference, but rather the nominee’s credentials for becoming a CAPPA President.”

Throughout the past several months, some of my colleagues and I have been working on two important initiatives that will impact our CAPPA Annual Conferences as soon as 2016. One was devoted to our event planning contract, the other to the site selection of the Annual CAPPA Conference. Additionally, a by-product of one will revise the criteria for selection of the 3rd Vice President by 2014.

Event Planning Contract

The President created an ad hoc committee to develop a new event planner contract that better serves CAPPA, as well as the contractor that plans the conference. The old contract worked well for us when there were serious fiscal concerns years ago; building a reserve was important and we are now quite fiscally sound. The focus today is on quality and reaching out to facilities managers in our region versus growing a reserve; hence

the need for change. The committee was comprised of the Treasurer, the former Treasurer, the 3rd Vice President, and the Immediate Past President; or specifically, Sue-Anna Miller, Tim Stiger, Ed Heptig, and myself, respectively. We created a contract that can be customized for a host that wishes to take on some planning and execution responsibilities, but also allows for the Event Planner to do it all. The contract was approved by the Executive Committee. Since contracts have been signed through CAPPA 2014, the first opportunity to exercise this new contract is being pursued now in the planning phase for CAPPA 2015.

Site Selection for the Annual Conference

If CAPPA is truly to fulfill its mission of offering best practices, networking and new ideas to all facilities managers throughout the CAPPA region, it is important for

members and interested parties to have the opportunity to attend an annual meeting. For many, that means the annual meeting needs to be geographically accessible. Beginning in 2016, the Executive Committee will be tasked with selecting the state or province in which to hold the Annual Conference three years later. A Site Selection Committee comprised of the Immediate Past President, the Treasurer and the 3rd Vice President will provide a recommendation to the Executive Committee each year, with justification. The recommendation may be based upon when a state or province last hosted, or could also correspond with a special anniversary or significant opportunity. A host will be sought in the state or province selected, but it will not be the 3rd Vice President unless the circumstances are that he or she happens to be from that state or

province. If no host steps forward, the Event Planner will fulfill hosting responsibilities as well as typical Event Planner functions.

Election of the 3rd Vice President

To date, the only members that could aspire to become President of CAPPa had to be able to host an Annual Conference. But we have some exceptional leaders that are facilities managers at smaller institutions not

located near sufficiently sized accommodations to host a conference. That is believed to be unfair and also short-sighted for CAPPa to deprive the organization of potential quality organizational leadership. Therefore a change was necessary. Beginning at the Business Meeting of the 2014 Conference, the selection of a 3rd Vice President will not depend on whether the nominee can host a conference, but rather the nominee's credentials for

becoming a CAPPa President.

Those of us comprising the Ad Hoc Committee, as well as the Executive Committee, believe the changes noted here will make us a stronger organization.

As of this past August 3rd, I was installed as the CAPPa Junior Representative to APPA. I look forward to bringing you news of APPA offerings that affect CAPPa in future correspondence.



From the Historian: APPA Begins 100th Year as CAPPa Marks 60th

Art Jones, Black Hills State University

The recent APPA meeting in Minneapolis marked the beginning of the 100th year of APPA as an organization. Our profession has seen many changes in the past 100 years as evidenced by the archived newsletters and annual meeting reports. Steve Glazner and the APPA staff have plans for highlighting many of those changes, so stay tuned to the APPA newsletter and publications as well as the new APPA web site that will roll out in September.

CAPPa will be celebrating 60 years as an organization at our annual meeting this fall. David Handwork and his team have been busy planning for a great meeting and taking time to celebrate 60 years.

In the last article I mentioned that the CAPPa archives are short a few issues of newsletters and annual reports. If anyone has any of issues 1-3, 10-17, 19-28, 31-33, 38, 70-100, or 102-108, I would greatly appreciate having those for the archives. Please drop me an email at art.jones@bhsu.edu if you have any of the missing issues. I hope to see all of you in September in Galveston.

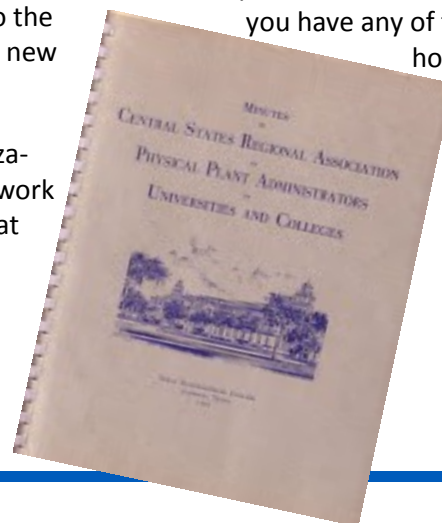
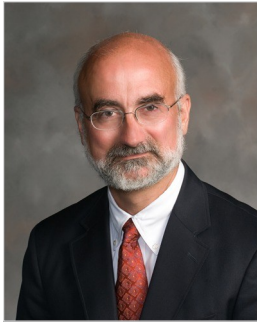


Photo: Cover of 1963 CAPPa Annual Report



From the CAPPa Junior Representative to APPA: Significant APPA Developments Affect CAPPa

Ted Weidner, Purdue University

“Every day, I’m seeing more advertisements for positions that prefer or require applicants have a C/EFPP; the industry is recognizing the value of certification.”

APPa 2013 met in Minneapolis, August 1-4, with meetings by your representatives occurring the two prior days. Significant developments affecting CAPPa included the addition of Mexican states to the various APPa regions to form a true International and North American APPa. Mexican states were allocated to four APPa regions generally based on adjacency.

CAPPa will be assuming representation of the largest geographic area within Mexico, with other APPa regions assuming remaining areas except MAPPa and ERAPPa. Everyone in CAPPa should thank Emeritus Member Lalo Gomez for his work to make all this happen.

Educational Facility Professional Prep Course

Included in CAPPa 2013 is the C/EFPP Prep Course for those attendees interested in getting certified or recognized by APPa’s Certification Board as an Educational Facility Professional or Certified as such. This is a great opportunity to become certified and recognized for your knowledge and experience in the facilities industry. Every day, I’m seeing more advertisements for positions that prefer or require applicants have a C/EFPP; the industry is recognizing the value of certification. CAPPa is making it as easy as possible for you to get certified by offering the course as an additional educational program at CAPPa 2013. If you need more information, go to credentialing.appa.org for details

on the program and getting registered for the course and exam at CAPPa 2013 or other site.

Membership Alignment with APPa

Also approved at the APPa Board Meetings and by the membership in general was coordination of dues between APPa and the regions. For years, CAPPa has had individual memberships while APPa has had Institutional memberships which allow for additional Affiliate members from the institution and access to APPa resources for everyone at the institution. Your CAPPa Board will act on the membership alignment requirements and see CAPPa membership approval. This will be a great benefit for CAPPa members and help encourage access to the great educational materials and programs offered by APPa.



From the CAPPAs Treasurer: Expedited Travel Claims for CAPPAs Committee Members

Sue-Anna Miller, University of Oklahoma

If you are a member of a CAPPAs committee, you are eligible for reimbursement for certain travel costs when you attend one of the two regular committee meetings each year (the one in Galveston this month and the one in San Antonio in February). In general, each committee member can submit a travel claim for two nights' lodging plus any meals (at per diem rates) not provided by CAPPAs for those same two nights.

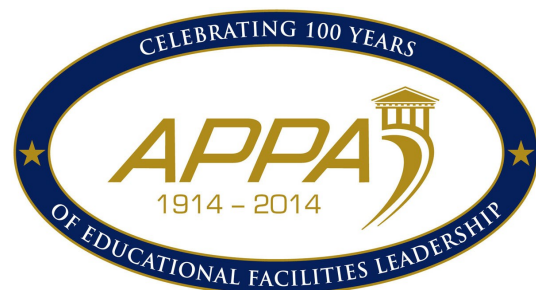
In order to speed things up at this year's annual meeting in Galveston, we're going to try something a little different with committee travel claims. I will have some travel claims already filled out with the numbers that most committee members should have, and I will send those with your committee chair to your committee meeting.

When you are in your committee meeting, get one of those claim forms and finish filling it out with your name, who to make the check payable to, etc. Have your committee chair sign it right there in your meeting. Then, get a copy of your hotel bill from the front desk showing your two nights' stay at any time during the conference, and see me. I'll have the checkbook with me, and I'll write you your check then and there. No waiting for a check to arrive in the mail!

Remember that if you have any questions at any time about travel or other CAPPAs financial matters, just email your Treasurer. Thanks, and I'll see you all in Galveston!

At its International Annual Conference in August, APPA officially kicked off its 100th anniversary celebration. The celebration will culminate with the APPA 2014 Conference in San Diego next July.

APPA has released an anniversary logo, at right, to commemorate its centennial.





NEBRASKA
WESLEYAN
UNIVERSITY

From Kidneys to Energy Efficiency, the Nebraska Wesleyan Maintenance Family Cares

Grant Norby, Student Worker, Nebraska Wesleyan
University

On Thursday, June 20, 2013, the maintenance staff of Nebraska Wesleyan held a celebration in honor of Brian Benes, who donated one of his kidneys to Lori Moore, wife of coworker Joel Moore. Brian's willingness to get tested and donate his kidney exemplifies how much the maintenance staff cares for one another. While Brian received special recognition at this celebration, the entire maintenance family continues to show how much they care every day. Headed by Matt Kadavy, the maintenance team works individually and collectively to do each job with careful consideration. Sometimes they disagree on how best to accomplish the task before them, but ultimately they are all on the same side with a common goal: to make Wesleyan a better place.

One can see how committed they are to making Wesleyan a better place for academic growth by the list of jobs they lined up this past summer. Wesleyan took Abel stadium even further by replacing the field turf and adding a tailgating area for football games and other sporting events. The tailgate area is one step among many to modernize and make Abel stadium into a premium sporting facility. Storage space below the stadium seating was renovated to create more space for equipment and designate areas to each outdoor sport. Duane Bergers, who worked with others on both projects, says this will provide for efficiency and protect the longevity of sporting equipment.

Duane also leads the never-ending work on maintaining the great landscaping for which Nebraska Wesleyan is known. He has sought to expand irrigation to the west side of campus, understanding that this is most often the first area people see of the Wesleyan campus. This project is largely in the hands of Bruce Thummel, who is looking to re-route water that was previously wasted. Bruce estimates that more than 2,000 gallons of water can be lost on a hot day. He hopes to use that water to irrigate this highly visible area. Bruce has also been instrumental in many other large projects over the summer, including replacing a section of pipe to the Cochrane-Woods Library and connecting to an existing pipe, reducing how much pipe is needed by 50 percent.

All of these projects take the environment and cost into account. Bruce sought to reduce environmental impact while still saving the university money by reducing reliance on the city's water. Duane also had this in mind, stating that the project is just another example of Nebraska Wesleyan being "good stewards of our water resource." Likewise, replacing the field turf could have been a much more expensive project. However, because of some forward thinking, much of the cost was already set aside or available in grants. Nebraska Wesleyan received a grant that covered 25 percent of the costs, which included the expense of recycling much of the rubber needed to restore



Field turf being removed from Abel Stadium. Nebraska Wesleyan is only the second school in Nebraska to recycle existing field turf.

the turf. Although this approach was cost effective and environmentally friendly, Nebraska Wesleyan is only the second school in Nebraska to recycle existing field turf.

Additionally, grants have been written so that Wesleyan can lower costs of new LED lights that reduce expenses and energy consumption. Curt Dowling, the Wesleyan electrician, has worked diligently to take this vision campus wide. Clark Chandler, who has been instrumental in lowering energy costs in the past, brought this idea to Matt Kadavy. Matt gives most of the credit to Clark and Curt for their diligence on this project.

If there is one thing the maintenance family cares about more than energy and cost effective work, it is the student body. More than anything else, student concerns were considered when putting together this summer's workload. Due to student body concerns, action was taken to reduce flooding outside of Old Main. Also, in response to noise complaints in the Centennial Residence Hall a study is being done to see how noise can be eliminated in the stairwell. This study is being conducted by Wesleyan student Brock Taute. By

employing students and helping create research studies, the maintenance team has direct involvement in student growth. Bruce Thommel constantly seeks to involve students in his projects that could have an impact not only on how Wesleyan conducts its business, but on other schools as well. Bruce has also asked Brock to assist in researching effects of the water re-routed to irrigate the west area of campus on the salinity of the soil. Bruce hopes this could turn into other work study opportunities, including a study on what plants would be best for this area. Duane Berger agrees, saying that by employing students in his everyday operation "they gain an appreciation for the complex organization."

These are only some of the larger projects done this summer, along with many smaller operations ranging from replacing carpets to painting classrooms and residence halls and doing the everyday cleaning and grounds work. While none of these efforts compare to the care and concern Brian Benes showed when giving his kidney to Lori Moore, it is clear that the maintenance family at Nebraska Wesleyan truly brings thought and caring to every task laid before them.